



*service*  
to our community

FISCAL YEAR 2006

# Our Mission, Vision and Values

## Our Mission

Catholic Healthcare West and our sponsoring Congregations are committed to furthering the healing ministry of Jesus. We dedicate our resources to:

- delivering compassionate, high-quality, affordable health services;
- serving and advocating for our sisters and brothers who are poor and disenfranchised; and
- partnering with others in the community to improve the quality of life.

## Our Vision

A growing and diversified health care ministry distinguished by excellent quality and committed to expanding access to those in need.

## Our Values

Catholic Healthcare West is committed to providing high-quality, affordable health care to the communities we serve. Above all else we value:

**Dignity** - Respecting the inherent value and worth of each person.

**Collaboration** - Working together with people who support common values and vision to achieve shared goals.

**Justice** - Advocating for social change and acting in ways that promote respect for all persons and demonstrate compassion for our sisters and brothers who are powerless.

**Stewardship** - Cultivating the resources entrusted to us to promote healing and wholeness.

**Excellence** - Exceeding expectations through teamwork and innovation.

# St. John's Regional Medical Center

As a member of Catholic Healthcare West, St. John's Regional Medical Center is committed to serving the health needs of our communities with particular attention to the needs of the poor, the disadvantaged and vulnerable, and the comfort of the suffering and dying. Catholic Healthcare West has a commitment to quality - quality healthcare services and the promotion of optimal quality of life for all of life.

## Our Ministry

Catholic Healthcare West hospitals are technologically advanced without losing the human touch. At St. John's Regional Medical Center we foster the belief that people make the difference in the art of healing. We strive to create a professional and healing environment that respects human dignity, provides excellent services, promotes justice in serving the poor, stewards our healthcare resources and collaborates among healthcare providers and community leaders. We believe that high quality healthcare is a right, not a privilege, and we strive to provide healthcare access for all who seek care in our facility.



## History and Heritage

St. John's Regional Medical Center in Oxnard and St. John's Pleasant Valley Hospital in Camarillo represent the largest acute-care health organization in Ventura County. The Sisters of Mercy established St. John's Hospital in Oxnard in 1912, which grew from a six-room wooden structure on a ten-acre parcel of land to today's 265-bed facility on a 48-acre parcel in northeast Oxnard, now known as St. John's Regional Medical Center.

## Improving Community Health

Our affiliated physicians, employees and volunteers recognize and support the physical, emotional, social and spiritual well being of those we serve.

We aim to provide the highest quality healthcare within our hospital walls, but we also work in partnership with other local organizations to address the priority health needs of our community outside the walls of the hospital.

We hold ourselves accountable to our community for the human, financial and ecological resources entrusted to our care. We are proud to share this 2006 Report to the Community on the strategic efforts we have undertaken over the last year to promote the health of the St. John's Regional Medical Center community.

# Community Benefit Programs

In 2006, St. John's Regional Medical Center provided \$22,560,000 in unsponsored care and programs for the benefit of our community. Unsponsored care includes costs of care for persons who are poor, the costs associated with caring for Medicare, Medicaid and other government program beneficiaries, and costs for services our hospital subsidizes because they are not offered anywhere else in the community. The remaining community benefit expenses may also include health professions' education and research, clinic services, health promotion and disease prevention programs, grants and donations of cash or services to non-profit organizations.



and 298 adult women served in 2006.

## **East Ventura County Collaborative Project**

This partnership between St. John's, Catholic Charities/OASIS, and The California Endowment employs a casework approach to meet the medical and social needs of underserved seniors 60 years of age and older

latest standards of care for diabetes mellitus diagnosis and management.

## **St. John's Shots for Kids immunization program**

This program exceeded its goal to increase the percentage of immunizations for children between the ages of 0 –18 years. Compliance for participating children reached 95% of recommended immunizations, exceeding the 2010 Healthy People target goal for Ventura County.

Highlights of St. John's educational and direct healthcare community benefit activities in 2005 include the following:

### **Payment Assistance Program**

This program extends reduced-price care to those with incomes up to 500 percent of the federal poverty level who have no means to purchase health insurance

### **St. John's Healthy Beginnings**

This program provides bilingual and bicultural prenatal healthcare services for low-income pregnant women and teens, with 53 teens

### **March of Dimes Pregnancy Workshop/Comenzando Bien Train the Trainer Project**

This program, in which St. John's partnered with local agency leaders, instituted a prenatal curriculum to educate women in need about how to maintain a healthy pregnancy and prevent premature births

### **St. John's Diabetes Academy**

Developed in collaboration with the Latino Healthcare League and recognized as a Best Practice by Catholic Healthcare West, was established to provide physicians and healthcare providers with the

The unsponsored community benefits provided by St. John's during its fiscal year 2005 reflect its mission to deliver compassionate, high-quality, affordable healthcare services; to provide direct services to our sisters and brothers who are in need and to advocate on their behalf; and to partner with others in the community to improve the quality of life.

# Community Grants

The CHW Community Grants program, which is funded by contributions from its member hospitals, is one way in which CHW supports and enhances the advocacy, social justice and healthier communities' efforts of its hospitals and religious sponsors. One of the program's objectives is to partner with other nonprofit organizations that share our values and also work to improve the health status and quality of life of the communities we serve.



Last year St. John's Pleasant Valley Hospital & St. John's Regional Medical Center contributed \$131,200 in grant funding to twelve nonprofit organizations serving our community. Grant awards were offered to the following organizations:

## **Boys & Girls Club**

Triple Play Program: B&G Club of Camarillo will empower young people to eat right, to increase physical activities and to learn to value and respect others as well as themselves and their surroundings.

## **Camarillo Hospice**

Provides free bereavement support to all residents of Ventura County and free hospice services to Oxnard residents.

## **Food Share**

This program provides after school snacks to low-income children at local organizations and fresh fruits and vegetables to families in extreme poverty-stricken areas. It also provides nutrition education to children.

## **Future Leaders of America**

To enhance the adolescent health promotion curriculum provided as part of the youth leadership development programs and effectively serve low-income, underprivileged, Latino youth and families.

## **Interface Children Family Services**

CRP, addresses serious deficiencies in the availability of medical, dental, optometric, mental health and other services for impoverished children.

## **Livingston Memorial Living Nurse Association**

The Subsidized Care Program includes services such as hospice care, Intermittent Care, and Private Duty Care for which patients do not have healthcare coverage or the resources to pay.

## **Rescue Mission Alliance**

Will provide assistance to underserved women and women with children offering

emergency shelter, nutritious meals, employment assistance, residential recovery, children services, learning center services, domestic violence awareness, prevention and assistance

## **Sister Servants of Mary**

To help poor families who cannot pay for nurses or do not qualify to pay for nursing care, to help alleviate the needs of the sick and their families in time of emotional, economical and spiritual needs.

## **St. Joseph Health and Retirement Center**

The grant funds will be used for Emergency supply of linens and bedding and the expansion of the Activities Program including recreational activities for the elderly and frail.

## **The Salvation Army of Oxnard/Port Hueneme**

Oxnard Corps provides a free, licensed Medical and Dental Clinic program for uninsured and indigent people, who are unable to access healthcare services.

## **The Wellness Community Valley/Ventura**

Latino Outreach Cancer Program will enhance the health and well being of low income, monolingual, often immigrant Latinos diagnosed with cancer and those undiagnosed.

## **Turning Point Foundation**

To expand current Homeless Mentally Ill Healthcare project to include mental health treatment.

# Community Investments, Ecology and Advocacy

## Community Investments



CHW's Community Investment Program provides below market interest rate loans to nonprofit organizations working to improve the health and quality of life in their communities. CHW borrowers develop affordable housing for low-income families and seniors, provide job training for unemployed or underemployed persons and create wealth in low-income and minority neighborhoods.

Since 1990 Catholic Healthcare West has invested over \$71 million in community based non-profit organizations.

## Ecology Initiatives

In January 1996 the CHW Board endorsed the Ceres Principles for environmental stewardship. In endorsing the Ceres Principles, CHW agreed to conduct an internal environmental audit and complete an annual public report on



environmental performance. This action positioned CHW as a healthcare leader on environmental issues. At CHW we develop and implement policies for the reuse, recycling and conservation of Earth's resources.

## Advocacy Efforts

Through effective advocacy efforts, CHW addresses the social, political and economic structures that impact the health of persons, especially those most vulnerable. Our advocacy priorities address issues related to: providing the resources needed to effectively care for those most vulnerable; promoting community health; and advancing ecological initiatives. CHW collaborates with other organizations that share our values to coordinate public policy and shareholder advocacy efforts.



# About CHW

We are committed to delivering compassionate, high-quality, affordable health care services in a compassionate environment that is attuned to every patient's physical, mental and spiritual needs.



Catholic Healthcare West, headquartered in San Francisco, is a system of 42 hospitals and medical centers in California, Arizona and Nevada. Founded in 1986, CHW is the eighth largest hospital system in the nation and the largest not-for-profit hospital provider in California. The CHW network of more than 7,500 physicians and approximately 40,000 employees provides quality health care services during more than four million patient visits annually. In 2006, CHW provided more than \$802 million in community benefit and free care for the poor.

## Key Statistics (as of June 30, 2006)

<b>Acute Care Facilities:</b>	<b>42</b>
<b>Acute Care Beds:</b>	<b>6,782</b>
<b>Skilled Nursing Beds:</b>	<b>1,061</b>
<b>Employees:</b>	<b>40,000</b>
<b>Active Physicians:</b>	<b>7,617</b>
<b>Community Benefits and Care of the Poor:</b>	<b>\$802 million</b>



St. John's Regional Medical Center

1600 North Rose Avenue, Oxnard, CA 93030  
(805) 988-2500 • [www.stjohnshealth.org](http://www.stjohnshealth.org)